

www.fxtradingsupport.in



PRIVACY POLICY

INTRODUCTION

Fxtradingsupport Group ("Fxtradingsupport" or "Company") needs to collect personal information from our clients and prospective clients in order to provide them with our products, services and any relevant information. Your privacy is very important to us and we make it our priority to safeguard and secure any and all confidential information relating to individuals. Your privacy is important to "FX" TS". To reinforce our commitment to protect your privacy, we provide this notice explaining our online information practices and the choices You can make about the way Your information is collected and used on the Site. This policy summarizes the information, including personally identifiable information, that We collect through the Site and how that information may be used. By using the Site, You consent to the collection and use of this information.

This Privacy Policy will go through what measures Fxtradingsupport Group takes to collects, uses and manages the personal information we receive from you or a third party in relation to the products and services we provide. This Privacy Policy also outlines your rights relating to the processing of your personal information.

Our Privacy Policy is reviewed and updated regularly in order to be compliant with data protection laws and other privacy regulations. We reserve the right to change our privacy policy at any time. In the event We make changes to any of the terms or conditions of this privacy policy, We will incorporate those changes into this document so You will know what information is being collected and how that information is being used. We will undertake best efforts to notify you of any changes to this privacy policy utilizing the last email address You have provided to Us; however, it is Your responsibility to keep Your email address current and updated and to monitor this policy for any changes. Continued use of the Site and/or Our Services shall constitute consent to this policy and any changes made hereto.

PRIVACY PROTECTION

Extradingsupport Group respects the privacy of any users who access its website(s), and therefore is committed to taking all reasonable steps to safeguard the privacy and confidential information of all clients and visitors of our website, in accordance with the applicable data protection laws and regulations.

To ensure this, we have trained our staff on the importance protecting and respecting your personal information and privacy. We have also appointed a Data Protection Officer to ensure that our Company manages/processes your personal information in compliance with the applicable data protection laws and regulations and in accordance with this Privacy Policy.

It is your responsibility to make sure that your password is only known to you and not disclosed to anyone else. Your registered information is securely stored with us, and only authorized staff have access to this information. Please also note that transfer of information via the internet is not always entirely secure, but we have taken significant precautions to assure that your personal data is being protected.

The personal information you provide us with when registering yourself as a user of the Company's website(s) or of its services is classified as registered information, which is protected in several different ways. You can access your registered information after logging in to Fxtradingsupport Group client portal.

PERSONAL INFORMATION WE COLLECT

As part of our application process and in order to open any type of account with us, you must first complete and submit an application form with all the required information. By completing this application form, you are requested to disclose personal information in order to enable the Company to assess your application and comply with the relevant laws (including their regulations). The information you provide may also be used by the Company to inform you regarding its services.
The information that we may collect from you includes the following: Full name Residential address Contact details (e.g. telephone number, email address, etc.) Date of birth and citizenship Information about your income and wealth, including details about your source of funds, assets and liabilities, bank account information, trading statements, financial statements Trading account balances, trading activity, your inquiries and our responses Profession and employment details Authentication data (e.g. signature) Location data
□ Trading performance, knowledge and experience
Uverification information, which includes information necessary to verify your identity such as a passport or driver's license (examples also include background information we receive about you from public records or from other entities not affiliated with us). Furthermore, we may collect other identifiable information, such as identification numbers and/or passport/tax registration numbers
We obtain this information in a number of ways through your use of our services, including through any of our websites, apps, the account opening applications, customer service communications. We may also collect this information about you from third parties such your payment providers and through publicly available sources. We also keep records of your trading behavior, including records regarding the following:
□ Products you trade with us and their performance □ Historical data about the trades and investments you have made, including the amount invested □ Contact details (e.g. telephone number, email address, etc.) □ Date of birth, gender, citizenship □ Your preference for certain types of products and services
If you choose not to provide the information, we need to fulfil your request for a specific product or service, we may not be able to provide you with the requested product or service. We may record any communications, electronic, by telephone, in person or otherwise, that we have with you in relation to the services we provide to you and our business relationship with you. These recordings will be our sole property and will constitute evidence of the communications between us. Such telephone conversations may be recorded without the use of a warning tone or any other further notice.
PROCESSING OF YOUR PERSONAL INFORMATION We may process your personal data on the following bases and for the following purposes:
1. COMPLIANCE WITH A LEGAL OBLIGATION There are a number of legal obligations imposed by relevant laws to which we are subject, as well as specific statutory requirements (e.g. anti-money laundering laws, financial services laws, corporation laws, privacy laws and tax laws). There are also various supervisory authorities whose laws and regulations apply to us. Such obligations and requirements impose on us necessary personal data processing activities for credit checks, identity verification, payment processing, compliance with court orders, tax law or other reporting obligations and anti-money laundering controls.
These obligations apply at various times, including client onboarding/acceptance, payments and systemic checks for risk management

2. PERFORMANCE OF A CONTRACT

We process personal data in order to provide our services and products, as well as information regarding our products and services based on the contractual relationship with our clients (i.e. so as to perform our contractual obligations). In addition, processing of personal data takes place to be able to complete our client on-boarding/acceptance procedures. In view of the above, we need to verify your identity in order to accept you as our client and we will need to use those details in order to effectively manage your trading account with us. This may include third parties carrying out credit or identity checks on our behalf. The use of your personal information is necessary for us to know who you are as we have a legal obligation to comply with 'Know Your Customer' and customer due diligence' regulatory obligations.

3. FOR THE PURPOSES OF SAFEGUARDING LEGITIMATE INTERESTS

We process personal data so as to safeguard the legitimate interests pursued by us or by a third party. A legitimate interest is when we have a business or commercial reason to use your information. Examples of such processing activities include the following:

☐ Initiating lega	ıl claims and	l preparing our o	defense in litigat	ion procedures
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☐ Risk management

☐ Measures to manage business and for further developing products and services

□ Measures to ensure IT and system security, preventing potential crime, asset security, admittance controls and anti-trespassing measures

□ Sharing your personal data within privacy. "FX TS"pvt group for the purpose of updating/verifying your personal data in accordance with the relevant antimoney laundering compliance framework

4. TO PROVIDE YOU WITH PRODUCTS AND SERVICES, OR INFORMATION ABOUT OUR PRODUCTS AND SERVICES, AND TO REVIEW YOUR ONGOING NEEDS

Once you successfully open a trading account with us, or subscribe to an update, we will need to use your personal information to perform our services and comply with our obligations to you. It is also in our legitimate interests to try to ensure that we are providing the best products and services so we may periodically review your needs based on our assessment of your personal information to try to ensure that you are getting the benefit of the best products and services from us.

5. YOU HAVE PROVIDED YOUR CONSENT

Our storage and use of your personal data are based on your consent (other than for the reasons described or implied in this policy when your consent is not required). You may revoke consent at any time; however, any processing of personal data prior to the receipt of your revocation will not be affected.

6. TO COMPLY WITH APPLICABLE LAWS, COURT ORDERS, OTHER JUDICIAL PROCESS, OR THE REQUIREMENTS OF ANY APPLICABLE REGULATORY AUTHORITIES

We may need to use your personal information to comply with any applicable laws and regulations, court orders or other judicial process, or the requirements of any applicable regulatory authority. We do this not only to comply with our legal obligations but because it may also be in our legitimate interest to do so.

7. TO INVESTIGATE OR SETTLE ENQUIRIES OR DISPUTES

We may need to use personal information collected from you to investigate issues or to settle disputes with you because it is in our legitimate interests to ensure that issues and disputes get investigated and resolved in a timely and efficient manner.

8. DATA ANALYSIS

Our webpages and emails may contain web beacons or pixel tags or any other similar type of data analysis tools that allow us to track receipt of correspondence and count the number of users that have visited our webpage or opened our correspondence. We may aggregate your personal information (such as trading history) with the personal information of our other clients on an anonymous basis. If your personal information is not in an anonymized form, it is in our legitimate interest to continually evaluate that personal information to ensure that the products and services we provide are relevant to the market.

9. MARKETING PURPOSES

We may use your personal information to send you marketing communications by email, phone, SMS or other methods (such as social media channels) to ensure that you are kept up to date with our latest products and services. We will not disclose your information to any outside parties that may allow them to directly market to you.

10. INTERNAL BUSINESS PURPOSES AND RECORD KEEPING

We may use your personal information for internal business and research or record keeping purposes. Such processing is in our own legitimate interests and is required in order to comply with our legal obligations. This may include any communications that we have with you in relation to the services and products we provide to you. We will also keep records to ensure that you comply with your contractual obligations pursuant to the agreement governing our relationship with you.

11. LEGAL NOTIFICATIONS

Often the law requires us to advise you of certain changes to products or services or laws. We may need to inform you of changes to the terms or the features of our products or services. We need to process your personal information to send you these legal notifications. You will continue to receive this information from us even if you choose not to receive direct marketing information from us.

12. PHYSICAL SECURITY

If you enter any of our premises, we may record your image on our CCTV for security reasons. We may also take your details to keep a record of who has entered our premises on any given day. It is in our legitimate interest to do this to maintain a safe and secure working environment

DISCLOSURE OF YOUR PERSONAL INFORMATION

The Company will not disclose any of its clients' confidential information to a third party, except: (a) to the extent that it is required to do so pursuant to any applicable laws, rules or regulations; (b) if there is a duty to disclose; (c) if our legitimate business interests require disclosure; or (d) at your request or with your consent or to Persons described in this policy. The Company will endeavor to make such disclosures on a 'need-toknow' basis, unless otherwise instructed by a regulatory authority. Under such circumstances, the Company will notify the third party regarding the confidential nature of any such information.

As part of using your personal data for the purposes set out above, the Company may disclose your personal information to the following:

□ Any "FX♥TS"pvt group companies, meaning any of our ultimate holding companies and their respective subsidiaries may receive such information; □ Our associates and service providers, for business purposes, including third parties such as business service providers and specialist advisers who have been contracted to provide us with administrative, financial, legal, tax, compliance, insurance, research or other services;
□ Business introducers with whom we have a mutual business relationship; □ Business parties, credit providers, courts, tribunals and regulatory authorities as agreed or authorised by law;
and anyone authorised by you. If the Company discloses your personal information to business parties, such as card or other payment processing companies or

□ and anyone authorised by you. If the Company discloses your personal information to business parties, such as card or other payment processing companies or banks, in order to perform the services requested by clients, such third parties may store your information in order to comply with their legal and other obligations. Clients accept and consent that the Company may, from time to time, analyze the data collected while visiting our website(s) or by other means, such as questionnaires, for statistical purposes in order to improve the Company's business activities.

YOUR COLLECTED INFORMATION

Tracking systems used on the Company's website(s) may collect your personal data in order to optimize the services provided to clients/potential clients. The website collects information in the following ways:

DEVICE INFORMATION

By recognizing your device used to access and use the Company's website(s), we can provide you with the most appropriate version of our website(s).

LOG INFORMATION

Logging certain behaviors on the site enables the company to track user action and therefore troubleshoot any issues that may occur.

LOCATION INFORMATION

Using your IP address helps us localize our website content, which we provide to you based on your country, and improve your user experience on our site(s).

COOKIES

Cookies are small pieces of data sent from our website(s) to your browser and stored on your computer's hard drive when using our site(s), and they may include a unique identification number. The purpose of collecting this information is to provide you with a more relevant and effective experience on our website(s), including the presentation of our web pages according to your needs or preferences. Cookies are frequently used on many websites on the internet, and you can choose if and how a cookie will be accepted by changing your preferences and options in your browser. You may not be able to access some parts of our website(s) if you choose to disable the cookie acceptance in your browser, particularly in your "FX TS"pvt group client portal and other secure parts of our website(s). We therefore recommend you to enable cookie acceptance in order to benefit from all our online services.

Furthermore, we use cookies for re-marketing features in order

to allow us to reach out to users who have previously visited our website(s) and have shown an interest in our products and services. Periodically, we may use third party vendors to display our ads over the internet to you, based on your previous use of our website(s). You can opt out this particular use of cookies at any time by visiting Google's Ads Settings page.

The Company uses session ID cookies and persistent cookies. A session ID cookie expires after a set amount of time or when the browser window is closed. A persistent cookie remains on your hard drive for an extended time period. You can remove persistent cookies by following directions provided in your web browser's 'Help' file . For further details about our cookie policy and how our cookies work, read our Cookies Policy.

HOW WE OBTAIN YOUR CONSENT

If our use of your personal information requires your consent, such consent will be provided in accordance with the express written terms which govern our business relationship (which are available on our website(s), as amended from time time), or any other contract we may have entered into with you or as set out in our communication with you from time to time. If we rely on your consent as our legal basis for holding and processing your personal information, you have the right to withdraw that consent at any time by contacting us using the contact details set out in this Privacy Policy.

STORAGE OF YOUR PERSONAL INFORMATION AND RETENTION PERIOD

In relation to your personal information, we will hold this for as long as we have a business relationship with you, in a combination of secure computer storage facilities and paperbased files and other records and we take the necessary measures to protect the personal information we hold from misuse, loss, unauthorized access, modification or disclosure. When we consider that personal information is no longer necessary for the purpose for which it was collected, we will remove any details that will identify you or we will securely destroy the records. However, we may need to maintain records for a significant period of time (after you cease being our client). For example, we are subject to certain anti-money laundering

laws which require us to retain the following, for a period of 5 years after our business relationship with you has ended:	
☐ A copy of the documents we used in order to comply with our customer due diligence obligations;	

☐ Supporting evidence and records of transactions with you and your relationship with us.

Also, the personal information we hold in the form of a recorded communication, by telephone, electronically, in person or otherwise, will be held in line with local regulatory requirements (i.e., 5 years after our business relationship with you has ended or longer if you have legitimate interests (such as handling a dispute with you). If you have opted out of receiving marketing communications, we will hold your details on our suppression list so that we know you do not want to receive these communications. We may keep your data for longer than 5 years if we cannot delete it for legal, regulatory or technical reasons.

YOUR RIGHTS REGARDING YOUR PERSONAL INFORMATION INFORMATION AND ACCESS

You have the right to request what information we process, along with a copy of that personal information within thirty (30) days from the date of your request. If you require additional copies, we may need to charge an administration fee.

RECTIFICATION

We will take all reasonable steps to make sure that your personal information remains accurate, complete and up-to-date. If the personal information we hold about you is inaccurate or incomplete, you are entitled to have it rectified. If we have disclosed your personal information to others, we will let them know about the rectification where possible. You may inform us at any time that your personal details have changed by e-mailing us at privacy.fxts@gmail.com. The Company will change your personal information in accordance with your instructions. To proceed with such requests, in some cases we may need supporting documents from you as proof, i.e. personal information that we are required to keep for regulatory or other legal purposes.

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You can ask us to delete or remove your personal information in certain circumstances such as if we no longer need it or you withdraw your consent (if applicable) provided that we have no legal obligation to retain that data. Such request will be subject to any retention limits we are required to comply with in accordance with applicable laws and regulations. If we have disclosed your personal information to others, we will let them know about the erasure where possible.

PROCESSING RESTRICTIONS

You can ask us to 'block' or suppress the processing of your personal data in certain circumstances such as if you contest the accuracy of that personal information or object to us processing it. It will not stop us from storing your personal information. We will inform you before we decide not to agree with any requested restriction. If we have disclosed your personal information to others, we will inform about the restriction if possible.

DATA PORTABILITY

Under the General Data Protection Regulation (679/2016), you have the right, in certain circumstances, to obtain personal information you have provided us with (in a structured, commonly used and machine-readable format) and to re-use it elsewhere or ask us to transfer this to a third party of your choice.

OBJECTION

🗆 Relying on our own or someone else's legitimate interests to process your personal information except if we can demonstrate compelling legal ground	ds for the
processing;	
□ Delving on our own or company clea's legitimate interests to proceed your personal information except if we can demonstrate compelling legal group	do for the

□ Relying on our own or someone else's legitimate interests to process your personal information except if we can demonstrate compelling legal grounds for the processing:

☐ Processing your personal information for direct marketing;

□ Processing your personal information for research unless we reasonably believe such processing is necessary or prudent for the performance of a task carried out in the public interest (such as by a regulatory or enforcement agency).

OPT-OUT OF SUBMITTING YOUR PERSONAL INFORMATION

If you do not want us to use your personal information, you must inform the Company by sending an email to privacy.fxts@gmail.com. If you decide to do so, we may not be able to continue to provide information, services and/or products requested by you and we will have no liability to you in this respect.

LEGAL DISCLAIMER

The Company may disclose your personally identifiable information as required by rules and regulations and if the Company believes that disclosure is necessary to protect our rights or to comply with other proceedings, court order, legal process served or pursuant to governmental, intergovernmental or other regulatory bodies. The Company is not liable for misuse or loss of personal information or otherwise on the Company's website(s) that the Company does not have access to or control over. The Company will not be liable for unlawful or unauthorized use of your personal information due to misuse or misplacement of your passwords, negligent or malicious intervention or otherwise by you or due to your acts or omissions or a person authorized by you (whether or to that authorization is permitted by the terms of our legal relationship with you).

Definitions and Interpretation

In this Policy the following terms shall have the following meanings:

"Account" means an account required to access and/or use certain areas and features of Our Site

"Cookie" means a small text file placed on your computer or device by Our Site when you visit certain parts of Our Site and/or when you use certain features of Our Site. Details of the Cookies used by Our Site are set out in section 12, below;

"Our Site" means this website and all its sub-domains. "We/Us/Our" means ""FX >TS" Pvt GROUP.

What Does This Policy Cover?

This Privacy Policy applies only to Your use of Our Site. It does not extend to any websites that are linked to from Our Site (whether We provide those links or whether they are shared by other users). We have no control over how your data is collected, stored or used by other websites and We advise you to check the privacy policies of any such websites before providing any data to them.

Information We Collect

We may collect and use Your IP address to help administer services on our website as well as to improve Your user experience. We do not use Your IP address to collect any personally identifiable information. Demographic and interest data is also collected at ourSite. We use this data to tailor the information emailed to Our customers and to display the content according to their preferences.

Some data will be collected automatically by Our Site (for further details, please see section 13 on Our use of Cookies (Our Cookie Policy is below), other data will only be collected if You voluntarily submit it and consent to Us using it for the purposes set out in section 5, for example, when signing up to receive training material, making a purchase etc. Depending upon your use of Our Site.

If you are purchasingServices, we may use a third party provider such as a shopping cart to collect a credit card number and related payment information or alternative methods of payment. If You provide information on third party sites, the privacy policy and terms of service on those sites are applicable.

We may also collect information You provide about others, such as how You were referred to Our website and programs.

How we collect personal information

We collect personal information directly when You provide it to us, automatically as you navigate through the Site, or through other people when You use services associated with the Sites.

We collect your personal information when You provide it to us when You complete membership registration and buy or provide items or services on our Sites, subscribe to a newsletter, email list, submit feedback, enter a contest, fill out a survey, or send us acommunication

How We Use Information

We use the information collected to provide the best possible products and services to you and to ensure a positive experience with our company and website. This includes:

- -Providing and managing your Account
- -Providing and managing your access to Our Site
- -Personalising and tailoring your experience on Our Site
- -Supplying Our products and services to You
- -Personalising and tailoring Our products and services for You
- -Responding to communications from you
- -Supplying you with email newsletters, alerts etc. that you have subscribed to
- -Carrying out technical analysis to determine how to improve the Sites and services We provide;
- -Monitoring activity on the Sites, e.g. to identify potential fraudulent activity and to ensure compliance with the user terms that apply to the Sites;

-Managing our relationship with you, e.g. by responding to your comments or queries submitted to us on the Sites or asking for your feedback or whether you want to participate in a survey;

-Managing our legal and operational affairs (including, managing risks relating to content and fraud matters)\

If You no longer wish to receive emails from "FX TS" please contact us directly at privacy.fxts@gmail.com.

If You provide your telephone number, You agree and acknowledge that you may receive telephone calls or text messages from us with information regarding new products and services, or upcoming events. If You do not wish to receive phone calls or text messages please notify us at privacy.fxts@gmail.com.

Sharing Information

Privacy matters are very important to Us and all available resources and processes are implemented to make sure your information remains safe and secure. We do not sell, license, lease or otherwise disclose your personal information to any third party for any reason except as noted herein.

We may share personal information described above with our business partners, such as, but not limited to, servicing customers and informing customers about new products and services, and as permitted by applicable law. Our affiliates may include companies controlled or owned by "FX TS" as well as companies that have an ownership interest in our company. The information we share with affiliates may include any of the information described above, such as your name, address and email address. Our affiliates maintain the privacy of your information to the same extent "FX TS" does in accordance with this Policy.

Information may be shared with third parties that perform support services for "FX TS" such as non-affiliate companies that provide professional, legal, or accounting advice. Non-affiliated companies that assist Us in providing services to you are required to maintain the confidentiality of such information to the extent they receive it and to use your personal information only in the course of providing such services, as directed by "FX TS". We may also disclose information in response to legal requests, such as a court order or subpoena.

As we develop our business, we might sell, buy, restructure or reorganize our business or assets. In the event of a merger, consolidation, sale, liquidation or transfer of assets, "FX TS" may, in its sole and absolute discretion, transfer, sell or assign information collected, including without limitation, non-personal information and personal information, to one or more affiliated or unaffiliated third parties.

Information you make public or give to others

This site may make chat rooms, forums, message boards, and/or news groups available to its users. Please remember that any information that is disclosed in these areas becomes public information and You should exercise caution when deciding to disclose your personal information.

If You make your personal information available to other people, we cannot control or accept responsibility for the way they will use or manage that data. There are lots of ways that you can find yourself providing information to other people, like when you post a public message on a forum thread, share information via social media, or make contact with another user whether via our Sites or directly via email. Before making your information publicly available or giving Your information to anyone else, think carefully. If giving information to another user via our Sites, ask them how they will handle your information. If You are sharing information via another website, check the privacy policy for that site to understand its information management practices as this privacy policy will not apply.

How we keep your personal information secure

We store personal information on secure servers that are managed by Us and our service providers, and occasionally hard copy files that are kept in a secure location. Personal information that we store or transmit is protected by security and access controls, including username and password authentication, two-factor authentication, and data encryption where appropriate.

How you can access your personal information

You can access some of the personal information that we collect about you by logging in to your account. You also have the right to make a request to access other personal information we hold about you and to request corrections of any errors in that data. You can also close the account you have with us for any of our Sites at any time. To make an access or correction request, contact our privacy champion using the contact details at the end of this policy.

Marketing Choices regarding your personal information

Where we have your consent to do so (e.g. if you have subscribed to one of our e-mail lists or have indicated that you are interested in receiving offers or information from us), we send you marketing communications by email about products and services that we feel may be of interest to you. You can 'opt-out' of such communications

if you would prefer not to receive them in the future by using the "unsubscribe" facility provided in the communication itself.

You also have choices about cookies, as described below. By modifying your browser preferences, you have the choice to accept all cookies, to be notified when a cookie is set, or to reject all cookies. If you choose to reject cookies some parts of our Sites may not work properly in your case.

How long we keep your personal information

We retain your personal information for as long as is necessary to provide the services to you and others, and to comply with our legal obligations. If you no longer want us to use your personal information or to provide you with our services, you can request that we erase your personal information and close your account. Please note that if you request the erasure of your personal information we will retain information from deleted accounts as necessary for our legitimate business interests, to comply with the law, prevent fraud, collect fees, resolve disputes, troubleshoot problems, assist with investigations, enforce the terms of service and take other actions permitted by law. The information we retain will be handled in accordance with this Privacy Policy.

Cookies

When you visit our Sites, there is certain information which is recorded which is generally anonymous information and does not reveal your identity. If you are logged into your account some of this information could be associated with your account. We're talking about the following kinds of details:

- -your IP address or proxy server IP address
- -the domain name you requested
- -the name of your internet service provider is sometimes captured depending on the configuration of your ISP connection
- -the date and time of your visit to the website
- -the length of your session
- -the pages which you have accessed
- -the number of times you access our site within any month
- -the file URL you look at and information relating to it
- -the website which referred you to our Sites
- -the operating system which your computer uses.

Occasionally, we will use third party advertising companies to serve ads based on prior visits to our Sites. For example, if you visit our Sites, you may later see an advertisement for our products and services when you visit a different site.

Each time you visit our website our servers automatically record your activity and information such as your IP address and/or the domain from which you are visiting. We also record which links on our webpage you click on or visit and any search terms you use. We use this data for website maintenance and technical administration. Your IP address is never linked with any personally identifiable information to identify you personally, except in the case of our investigation into a violation of the terms of use or alleged misconduct.

Links to Other Websites

This Site may contain links to third parties' websites. Please note that we are not responsible for the collection, use, maintenance, sharing, or disclosure of data and information by such third parties. If you provide information on third party sites, the privacy policy and terms of service on those sites are applicable. Especially if the third party site is used in connection with a purchase of a product. We encourage you to read the privacy policies of websites that you visit before submitting personal information.

When we need to update this policy

We will need to change this policy from time to time to make sure it stays up to date with the latest legal requirements and any changes to our privacy management practices.

When we do change the policy, we will make sure to notify you about such changes, where required. A copy of the latest version of this policy will always be available on this page.

Our Commitment to Security and Confidentiality

Notwithstanding our commitment to security and confidentiality, the fact remains that no transmission over the internet or any wireless network provides complete security. In light of the inherent vulnerability, you acknowledge that: (a) there exists security and privacy limitations which are beyond our control; (b) there can be no guarantee of the security, integrity and privacy limitations related to information transmitted to us over the internet or through our website; and/or (c) outside interference through piracy cannot be controlled by us and as such, information and data transmitted may be viewed by unauthorized third parties.

If you are a User or visitor in the European Economic Area these rights also apply to you:

For the purposes of applicable EU data protection law (including the General Data Protection Regulation 2016/679 (the "GDPR"), we are a 'data controller' of your personal information.

You are also entitled to ask us to port your personal information (i.e. to transfer in a structured, commonly used and machine-readable format, to you), to erase it, or restrict its processing. You also have rights to object to some processing that is based on our legitimate interests, such as profiling that we perform for the purposes of direct marketing, and, where we have asked for your consent to process your data, to withdraw this consent as more fully described below.

These rights are limited in some situations – for example, we can demonstrate that we have a legal requirement to process your personal information. In some instances, this means that we may retain some data even if you withdraw your consent.

Where we require your personal information to comply with legal or contractual obligations, then provision of such data is mandatory: if such data is not provided, then we will not be able to manage our contractual relationship with you, or to meet obligations placed on us. In all other cases, provision of requested personal information is optional.

If you have unresolved concerns you also have the right to complain to the applicable data protection authorities. The relevant data protection authority will be the data protection authority of the country: (i) of your habitual residence; (ii) of your place of work; or (iii) in which you consider the alleged infringement has occurred.

HOW TO CONTACT US

If you have any questions or concerns regarding this Privacy Policy, please e-mail us at privacy.fxts@gmail.com.